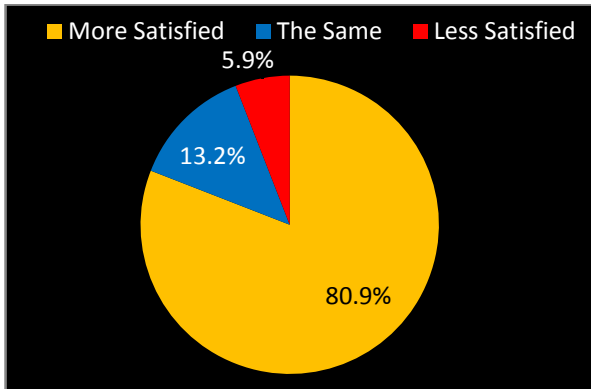


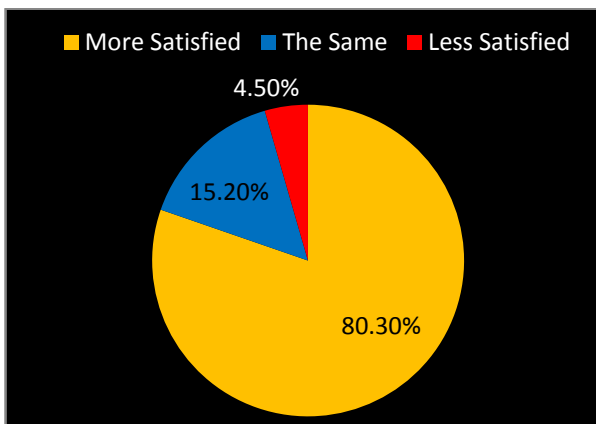
2010 Patient Survey Results

We are committed to providing our patient with the highest quality of care. As part of our continuous quality improvement efforts we conducted an anonymous survey of 600 patients using an online survey company. All participants were made aware that their responses would remain anonymous. Here are the highlights:

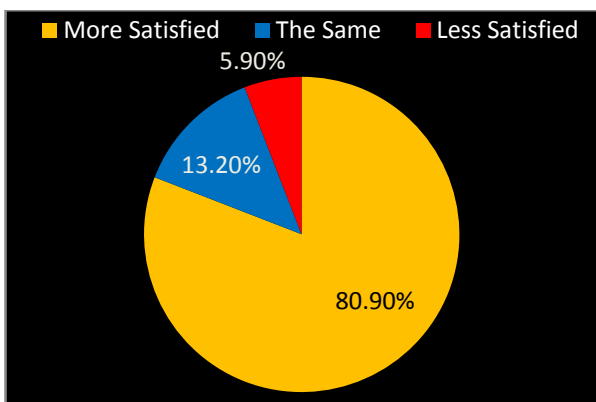
1. Compared to other gastroenterologists that you have seen, please rate the improvement of your gastrointestinal illness or complaint at Dr. Schub's practice.



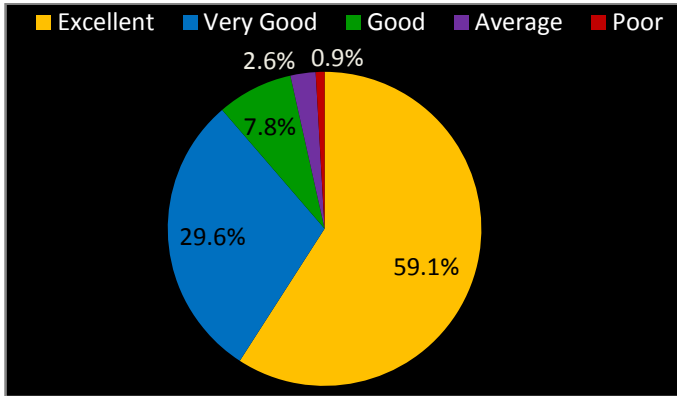
2. Compared to other endoscopy centers that you have been to, please rate your satisfaction with our endoscopy center, Advanced Endoscopy Center of Howard County, LLC.



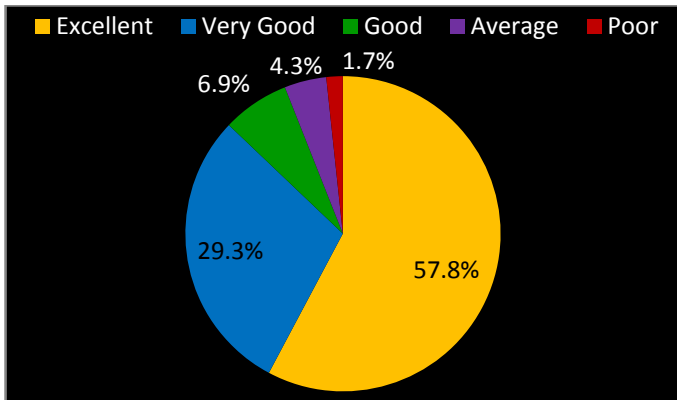
3. Compared to other gastroenterologists that you have seen in the area, please rate your satisfaction with Dr. Schub and his practice.



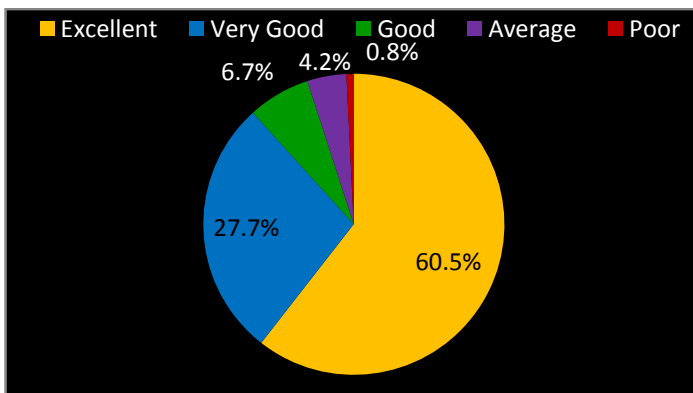
4. Please rate the amount of time the providers (physician and nurse practitioners) spent with you.



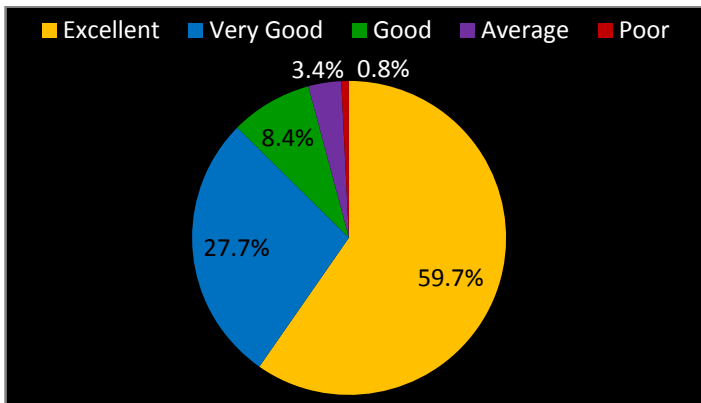
5. Please rate the provider's explanation of your condition.



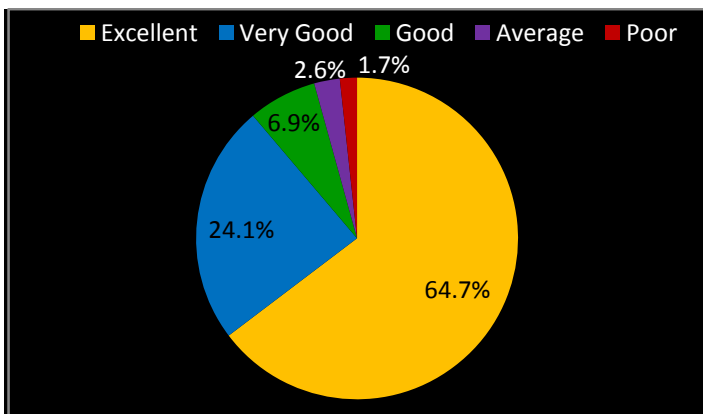
6. How easy is it to contact our office by telephone?



7. Please rate the time between making your appointment and your visit date.



8. Please rate the overall quality of your care.



9. What is the likelihood that you would recommend us to a friend or relative?

